

User's Manual
Guide d'utilisation
Bedienungsanleitung
Manual de usuario
Gebruiksaanwijzing

Solaris α



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Introduction

Important

Generally speaking telephone systems are configured in such a way that:

- Extension numbers are included between 300 and 399.
- Features can be accessed by dialing the appropriate (1, 2 or 3-digit) access codes.

Nevertheless, some telephone systems may present some differences such as:

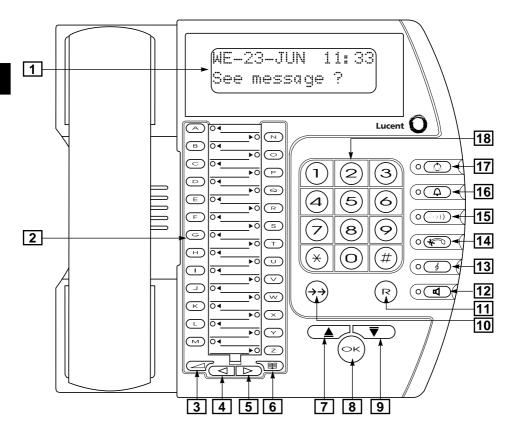
- Extension numbers included between 100 and 899 or between 1000 and 8999.
- Features to be accessed by dialing the appropriate (2, 3 or 4-digit) access codes (where the first digit is *, # or a digit from 1 to 8 and represented as **Q**).
- · Feature access codes:

Features	Access codes		
1 Gataros	Factory-setting	Option	
System AD numbers	@ 8200 to @ 8999	© 8000 to © 8799	
Personal AD numbers	© 810 to © 819	© 890 to © 899	
Memory	80	88	
Common outgoing	0	9	
Attendant	9	0	
Trunk numbers	Q 410 to Q 449	Q 411 to Q 442	
Extension group numbers	Q 4501 to Q 4532	Q 451 to Q 458	

Check with your system manager to see which features are available to you.

Note: Your terminal may only be connected to a telephone system from the same manufacturer.

Your terminal



- Interactive display: allows to select and access features and provides updated callrelated and message information.
 - The first line shows the date and time when the terminal is idle, call-related information when the terminal is active or the selected feature.
 - The second line shows the available feature prompting or call-related information when a call is being received.
- 2. Twenty-six additional feature buttons: used for a quick and easy access to features or numbers (outside or extension). The status lights next to these buttons give useful information about the feature, the extension or the trunk:
 - On steadily: feature is active, extension is busy or trunk is busy.
 - Off: feature is inactive, extension is idle or trunk is idle.
 - Flashing quickly: feature is available, extension is ringing or trunk on which a call is coming in.
 - Flashing slowly: trunk on which a call is on hold.

Any feature programmed into an additional feature button will no longer be displayed.

- 3. Volume control button: used to adjust the volume of
 - the speaker with a call in progress
 - the tone ringer with an internal call coming in
 - the tone ringer with a trunk call coming in
 - the background-music when the terminal is idle.

Press the button repeatedly to raise and hold it down to lower the volume.

- 4. Delete button: used to delete the last character entered in alphabetical mode.
- 5. Space button: used to enter a space in the alphabetical mode.
- 6. Directory button: used to access the system directory.
- 7. Previous button: used to go back to the previous feature.
- **8. OK button**: used to activate the displayed feature.
- **9. Next button**: used to go forth to the next feature.
- 10. Redial button: used to automatically redial the last outside number you dialed.
- 11. R button: check with your system manager to know how to use this button.
- **12. Speaker button:** used to access the Speakerphone (listen and talk) feature for handsfree communication.
- 13. Hold button: used to place a call on hold until you can return to it or transfer it to another extension.
- **14. Mute button**: used to turn off the microphone associated with the handset so the other person on the call cannot hear you.
- **15. Paging button**: used to make announcements on idle speakerphones (dedicated terminals only).
- **16. Ringer button**: used to turn on/off the tone ringer when you are a member of a group and wish/do not wish to receive incoming trunk calls addressed to the group.
- **17. Conference button**: used to set up a conference call of up to three people including yourself.
- 18. Dial pad: used to dial telephone or extension numbers and access features by means of codes which are found in the glossary. The '5' button has a raised point for visually-impaired users.

Your first calls

Call a coworker

As the **Speakerphone** feature is automatically activated on your terminal, you are in handsfree communication.

· Dial your coworker's extension number.

Place an automatic callback

If the extension you are calling is busy or unanswered, you may automatically place another call to your coworker.

Press the OK button.

The «Automatic callback» feature will send you a ring as soon as the previously busy or unanswered extension is available.

Leave a message to a coworker

If the extension you are calling is busy or unanswered, you may leave your coworker a message to call you back.

- Press the Next button to select the «Leave word calling» feature.
- Press the **OK** button.

The indication "See message" will be displayed at the called party's voice terminal.

Enter an established call

If the extension you are calling is busy, you may enter your coworker's call (this feature is known as «Intrusion-call offer»).

Press the Paging button.

Note:

- The display tells you what type of call (internal, outside or conference) you are entering.
- The intrusion timeout interval is administrable (1-30 seconds). The people on the call hear an intrusion tone (beep).

Call any member of a group of coworkers

• Dial the group (department) number **Q4501** to **Q4532**.

4502	PURCHASE
Drop	7

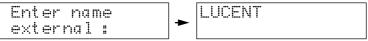
Call an outside party

- Dial the outdial code 0 (also known as system access digit).
- · Dial the outside telephone number.

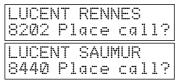
Use the system directory

To place a call to an outside party whose telephone number is stored in the system directory, you may key in a name.

- · Press the Directory button.
- Enter the first letters of the name.



 Press the Next button to display in alphabetical order all the names beginning with the letters you entered.



When the requested name is displayed:

Press the **OK** button to place the trunk call.

You may place a call to a coworker in the same way.

Press the Next button to select the «Enter name internal» feature.

Use your personal directory

To place a call to an outside party whose telephone number is stored in your personal directory, you may directly enter the appropriate abbreviated number.

Dial the «Directory» access code ②8.



Dial the list item 10 to 19.

Redial the last number dialed

When the outside number you are calling is busy or unanswered, you may continue to dial the number by pressing the **Redial** button twice.

Keep track of time spent on a call

While conversing, you may keep track of time spent on a call (this feature is also known as «Timer»). The call charges will be displayed as well.

Press the OK button.

This information is also available when your terminal is idle.

- Press the Next button to select the «Last call charge» feature.
- Press the **OK** button.
- Press the **Next** button to select the «Call charges» feature.

Answer an internal call

• Press the **OK** or **Speaker** button.

Note: If you prefer internal hands-free communication, you may activate the «Internal auto answer» feature. In that case, you are directly connected to the calling party after 2 ringing tones.

Answer a trunk call

Press the OK or Speaker button.

The display shows in turn the called (BOB SMITH in this example) and the calling (LUCENT RENNES in this example) parties' identification.

Note: - The calling party's identification may appear in the form of a name (if the calling party's number is stored in the system directory), a telephone number (caller identification sent by the network) or the message "outside call".
 - The called party's identification may appear in the form of a name, a telephone number or stay void according to the system administration.

Retrieve a message

To display the message, i.e. sender, date and time (this feature is known as «Message retrieval»):

Press the **OK** button.

To return a call to the message sender:

Press the **OK** button.

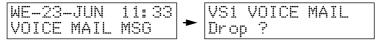
To erase the message without returning a call to the sender:

- Press the Next button to select the «Erase message» feature (also known as «Cancel leave word calling»).
- Press the **OK** button twice.

Play a voice message

If your telephone system is equipped with a voice messaging system, your callers are able to record messages in your voice mailbox. To play the recorded messages (this feature is known as «Voice message retrieval»):

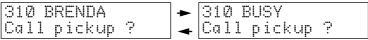
Press the OK button twice.



Answer a call placed to a coworker

You may handle a call at your terminal for a coworker who is absent or otherwise unable to answer.

Dial your coworker's extension number.



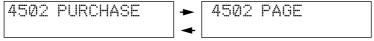
Press the **OK** button.

Page an individual

You may make an announcement to summon a person to the nearest telephone or to deliver messages. Paging is done through idle speakerphones and voice paging equipment.

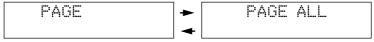
To make a paging announcement to an individual or a group of coworkers:

- Dial the extension or group (department) number
- Press the Paging button and talk.



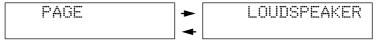
To make a paging announcement to all the extensions within the system:

Press the Paging button and talk.



To make a paging announcement in all the premises through loudspeakers in the ceiling:

Dial the access code **Q469** and talk.



Note: The paging timeout interval is set at 15 seconds.

Answer a paging announcement

- Pick up the handset at the nearest telephone.
- Dial the «Answer-back» access code P60 to be connected to the paging party.

Note: You have 2 minutes to answer a paging announcement.

With a call in progress

Place a call on hold

You may place a call on hold anytime you have to interrupt the conversation to answer another call, place a new call or perform some other task. You have to place a call on hold before you transfer it to another extension or outside number.

Press the Hold button.

Return to the held call

Press the **OK** button.

Speak to two parties in turn

When you answer a new call while active on another, you may speak to the two parties in turn.

Press the OK button.

Set up a three-party conference call

You may add a call you have placed on hold to another call you are connected to and thus establish a three-party conversation.

Press the Conference button.

To temporarily withdraw from the conference and leave the other two parties connected:

Press the **OK** button.

Note: The use of ISDN trunks and conference withdrawal are mutually exclusive.

To reenter the conference after withdrawal:

Press the Conference button

Transfer a call to a coworker

To send the present call from your terminal to another extension:

- Press the Hold button.
- Dial your coworker's extension number.
- Press the Speaker button or hang up.

Transfer a trunk call to an outside number

You may transfer a trunk call to a worker who is elsewhere on business (branch, mobile telephone...). To send the present call from your terminal to an outside number:

- Press the Hold button.
- Dial the outdial code **0** (also known as system access digit).
- Dial the outside telephone number where the call is to be transferred.
- Press the **Next** button to select the «Outside transfer» feature.
- Press the **OK** button.

24		JCE	ENT	SAUI sfer	MUR
Out	. #	tr	an	sfer	?

15 Out.	066778899	
Out.	transfer ?	

Note: - The feature is available on ISDN trunks only.

- If the call remains unanswered, you will be reconnected to the calling party.

Park a trunk call and retrieve it from another extension

To park the present call for retrieval at any extension within the same group:

- Press the Hold button twice.
- Hang up.

To retrieve the parked call at any extension within the same group:

- · Lift the handset.
- Press the OK button to select the «Retrieve call» feature or dial the access code Q66 if the telephone you are using has no display.

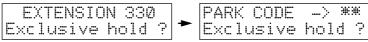
Note: The call park timeout interval is administrable (20-240 seconds).

To park the present call for retrieval at any extension within the system:

- Press the Next button to select the «Exclusive hold» feature.
- Press the **OK** button.
- Enter a 2-digit code (00 to 99).
- Hang up.

To retrieve the parked call at any extension within the system:

- · Lift the handset.
- Press the OK button to select the «Exclusive hold» feature or dial the access code 67 if the telephone you are using has no display.
- Enter the 2-digit code previously selected.



Note: The exclusive hold timeout interval is administrable (20-240 seconds).

Override the restriction

When attempting to place a trunk call, the display may show:

When allowed to do so by the system manager, you may override the restriction and recover your usual rights (day restriction) to place a unique trunk call:

- At your own terminal outside working hours.
- At any terminal within the system at any time.

To override the restriction to place a trunk call:

- Press the Next button to select the «Override restriction» feature then press the OK button or dial the access code Q641 if the telephone you are using has no display.
- Dial your own extension number.

- Dial your 4-digit password (personal identification number).
- Dial the outdial code 0 (also known as system access digit).
- Dial the outside telephone number.



Note: Repeat the above steps for each trunk call you wish to place.

Your personal touch

Answer incoming internal calls automatically

Any time you prefer internal hands-free communication:

- Press the Next button to select the «Internal automatic answer» feature.
- Press the **OK** button

To deactivate the "Internal automatic answer" feature:

- Press the Next button to select the «Internal manual answer» feature.
- Press the **OK** button.

Store numbers in your personal directory

The «Abbreviated dialing» feature is used as a timesaver for dialing frequently called or lengthy numbers. You may store up to 10 selected telephone numbers in your personal list.

- Press the Next button to select the «Program» feature.
- Press the **OK** button.



- Press the Next button to select the «Personal AD» feature.
- Press the **OK** button.



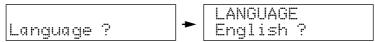
- Dial a list item 0 to 9.
- Press the OK button.



- Dial the telephone number you want to store.
- Press the **OK** button.

Select a display message language

- Press the Next button to select the «Language» feature.
- Press the **OK** button.



- Press the Next button to select the requested language.
- Press the **OK** button.

Enter an alarm call request

You may request that an alarm call be placed automatically to your extension at a later time.

- Press the Next button to select the «Alarm call» feature (also known as «Automatic wake-up»).
- Press the **OK** button.



• Enter the 4-digit requested time.

To cancel an alarm call request:

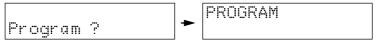
- Press the **Next** button to select the «Alarm call over» feature.
- Press the **OK** button twice.

Administer the additional feature buttons

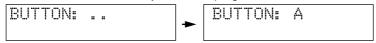
Additional feature buttons are used for a quick and easy access to features or numbers (outside or extension).

Note that any feature programmed into an additional feature button will no longer be displayed.

- Press the Next button to select the «Program» feature.
- Press the **OK** button.



- Press the Next button to select the «Buttons» feature.
- Press the **OK** button.
- Press the additional feature button you wish to program.



 Press the Next button to select the requested feature or dial the appropriate access code (All the feature access codes appear in the glossary).

Note: Do not dial (2).

Press the **OK** button twice.

To leave the programming procedure, simply press the **Speaker** button.

Example

To program the automatic dialing of extension «330» into the feature button «A»:

- Press the Next button to select the «Internal call» feature.
- Press the **OK** button.



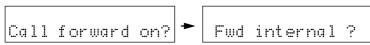
- Dial your coworker's extension number.
- Press the **OK** button twice.

Redirect your calls to an extension number

When you will be away from your desk for a while, you may redirect your calls to a designated extension number (known as forwarded-to number) or have your calls follow you to a different extension number.

To redirect your calls to a designated extension number (or cancel redirection):

- Press the Next button to select the «Call forward» feature.
- Press the **OK** button.



- Press the Next button to select the «Forward internal» feature.
- Press the **OK** button.



To have your calls follow you to a different extension number (or cancel redirection):

- Press the **OK** button to select the «Forward internal» feature.
- Dial the extension number where calls will be sent on a per-call basis.
- Enter the call forward type as explained below.
- Press the **OK** button

Administer the forwarded-to extension number

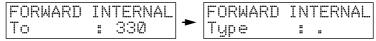
- Press the Next button to select the «Program» feature.
- Press the **OK** button.



- Press the **Next** button to select the «Call forward» feature.
- Press the **OK** button.
- Press the Next button to select the «Forward internal» feature.



- Press the **OK** button.
- Dial the forwarded-to extension number.
- Press the **OK** button.
- Select the appropriate option for call forward type:
 - 1: internal calls only,
 - 2 : outside calls only,
 - 3: all calls.



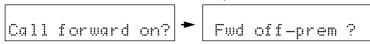
Press the **OK** button.

Redirect your trunk calls to an outside number

When you will be away from your desk for a while, you may redirect your trunk calls to a designated outside number (branch, mobile telephone,...) which is stored in the system directory or have your calls follow you to a different outside number.

To redirect your trunk calls to a designated outside number (or cancel redirection):

- Press the Next button to select the «Call forward» feature.
- Press the **OK** button.
- Press the **Next** button to select the «Forward off premises» feature.



Press the **OK** button.



To have your trunk calls follow you to a different outside number (or cancel redirection):

- Press the **OK** button to select the «Forward off premises» feature.
- Dial the abbreviated number where the calls will be sent on a per-call basis.
- Press the **OK** button.

Administer the forward-to outside number

- Press the Next button to select the «Program» feature.
- Press the **OK** button.



- Press the Next button to select the «Call forward» feature.
- Press the **OK** button.
- Press the **Next** button to select the «Forward off premises» feature.



- Press the **OK** button.
- Dial the abbreviated number where the calls will be sent 8200 to 8999.
- Press the **OK** button.



Prevent phone interruptions and internal calls

To activate (or cancel) the «Do not disturb» feature:

- Press the Next button to select the «Do not disturb» feature.
- Press the **OK** button.
- Select the «DND degree» by dialingl 1 or 2.



Two DND degrees are available:

- The 1st degree prevents intrusions in your calls.
- The 2nd degree prevents intrusions as well as internal calls being received at your terminal.

Glossary

Available features with their access codes

This glossary shows all the terms and features that appear on your display with their access codes.

AD number @810 to @819 &@ 8200 to @8999Abbreviated numbers contained in your personal directory or in the system directory.

Answer page **Q60** Use to be connected to the paging party.

Answer trunk call **Q5**Use to answer a trunk call when your terminal is not in the "Direct connection" mode.

Your assistance call will be answered as soon as the attendant becomes available.

Auto callback...... @61

Use to avoid constant redialing when you wish to speak to someone who is frequently busy on the telephone or in and out of the office.

ButtonsYou are programming the additional feature

Feature button devoted to established trunk calls.

Use to handle a call placed to a coworker who is absent or otherwise unable to answer.

Call transfer	166
Use to send a call from your terminal to ano	ther
extension.	

Use to display the called party's name or number.

Your calls are forwarded to an extension or outside number.

Common outgoing.....0

Use to access any free trunk in order to place a trunk call.

Controlled.....

Your attempt to access this trunk failed because it is under attendant's control.

the handset or pressing the Speaker button.

Directory.Button used to access the system directory.

DND

Your attempt to call an extension number failed because your coworker does not wish any phone interruptions.

Use to prevent (or accept) intrusions or incoming calls being received at your terminal.

configuration of the DSS module.

Enter name external

Use to key in an outside party's name. His/her telephone number has to be stored in the system directory.

Glossary

Enter name internal Use to key in a coworker's name. Erase message Use to cancel a Leave word calling message without returning a call to the sender. Exclusive hold. Q67 Use to park a trunk call for retrieval at any extension.	Invalid Your attempt to access this trunk failed because it is not assigned to your terminal. Language Use to select a display message language. Last call charge Use to keep track of time spent on a call and display the charges.
Extension nb Extension number to be dialed or extension number where your calls will be sent.	Leave word calling
Forward internal	Loudspeaker page
number. Forward internal (Prog type)	Feature button used to save a telephone number while active on a call. Modify DSS
1- internal calls only 2- outside calls only 3- all calls.	Use to select a different configuration for the DSS module. Modify nb
Forward off-premises	Use to modify the telephone number stored in your personal directory.
Forward off-premises (Prog)	Mute Button used to turn off the microphone associated with the handset or built-in speakerphone.
Group call	No permission
Hold	Outside transf
another call, activate another feature or answer a waiting call. Internal auto answer	Override restriction
Use anytime you prefer internal automatic answer.	the system at any time. Page all
Intrude conf	Use to make a paging announcement on all the idle speakerphones within the system.
Intrude int You are entering an established internal call. Intrude out. You are entering an established trunk call.	Page an individual or a group of coworkers Use to make a paging announcement to an individual or a goup of coworkers on idle speaker-phones. Dial the extension or group number then
Intrusion	Paging

	Park code. Two-digit code (00 to 99) used to retrieve a call on exclusive hold. Password. Personal identification number given by your system manager and used to override restriction. Personal AD. Q810 to Q819 Abbreviated numbers contained in your personal directory.	Toggle		
		Use to access a specific trunk in order to place a trunk call. Trunk busy Your attempt to access this trunk failed because it is busy. Try again later or select another trunk. Trunk group Q400 to Q409		
	Place call	Use to access any idle outgoing trunk in the group in order to place a trunk call.		
	rumber is displayed. Privacy	Type (Call forward) 1- internal calls only 2- outside calls only 3- all calls View number dialed		
	feature button.	Use to display the last number you dialed.		
	vacy Ir attempt to call an extension number failed cause your coworker is transmitting data.	Voice services		
	Program			
	Redial	Yes		
	detrieve call			
	Retrieve call on exclusive hold			
	Return to call			
	Ringer			
	See message			
	Speaker			
	System AD			

directory.



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